



New Directions

Like you, we are always looking for ways of improving our service. We spoke to some of our clients and asked them: "*What could we do better?*"

We took their responses along with ideas of our own to bring about some changes in the way we do things. Here are some of the changes you can look forward to:

More regular contact through Start Up Interviews, Newsletters (Look we've already started – you're reading one now!) and Seminars & workshops. In the future we hope to introduce video conferences via Skype. Til then we'll keep it old school.

Business Coaching Division launching 1 July 2010. For more information about this exciting new service visit www.10X.com.au/kaipararodney

Altering the Format of Annual Accounts to make them easier to understand by the inclusion graphs and charts.

Upgrading our Website so that it is easier to use – including a new secure login for clients only .

Streamlining of Systems to ensure improved turnaround time.

These are just the beginning. We want to do more than just the books for you. By improving the way we do things we hope to see your business grow.